

Refund policy

All sales made through shoptheperk.ca are final. We do not accept any returns or issue any refunds.

We do not have a return policy, which means you are responsible for your order and its contents.

You can always contact us for any related questions at shoptheperk@gmail.com

Damages and issues

Please inspect your order upon reception and contact us immediately if the item is defective, damaged or if you receive the wrong item, so that we can evaluate the issue and make it right.

Exceptions / non-returnable items

Certain types of items cannot be returned, like perishable goods (such as food or beverages). Unfortunately, we cannot accept returns on sale items or gift cards.

Exchanges

We do not have an exchange policy. Exchanges will be investigated on a case to case basis dependent on the scenario.

Refunds

We do not have a refund policy. The Perk-Grocery Imports is not liable for any consumer concerns or regrets.